

iStatus® Screen Diagrams

Dashboard

Ideal for complex, multi-location networks and companies that rely on cloud services, the iStatus Dashboard gives you a birds-eye view of all remote location Internet connections in real-time. Simple 'Online,' 'Offline,' 'RocketFailover,' and 'Issue' icons indicate the ConnectionStatus™ of locations and allow you to view primary and backup connections. iStatus helps quickly identify which locations require attention for essential business continuity.

Navigation Menu: Dashboard, Insight Manager, Register a Probe, View All Groups, Organizations, Audit Logs.

Current Billing Cycle: Monthly Billing Cycle ends 12/1/2021, Billing Cycle 17 days remaining.

Support: Dashboard Tour, Request Support.

Help Text: ConnectionStatus Icons: Indicate how many connections are in a specific state. Click on the icon to filter those connections to the top of the organization overview.

Notifications: Account/Logout, Settings.

Organization Overview: Shows all of your connections in their hierarchical order along with their active status. Click on a connection to go to its Timeline View.

Ongoing & Resolved Events: Click an event to learn more about it.

Uptime Improved By 1136.87 Hours

Days Online Overview: Shows return on investment. 99.69% Uptime, 1,611.04 Days Online, 4.93 Days Offline.

RocketFailover Data Usage (if you have RocketFailover): Average Data Usage per Device 0.27 GB, Usage this Cycle 25.17% Data Used.

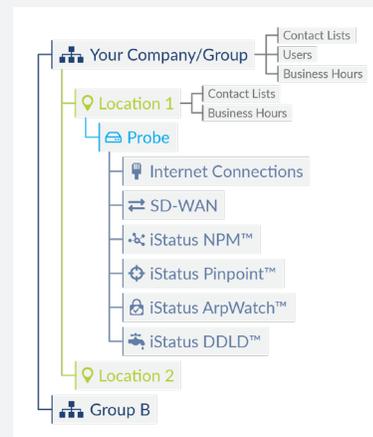
InternetAnywhere Data Usage (if you have InternetAnywhere): Average Data Usage per Device 0.12 GB, Usage this Cycle 55.38% Data Used.

Filter Settings

Helpful iStatus tours are available on a various screens to walk users through features

iStatus Dashboard Organization & Hierarchy

This diagram shows the hierarchy and organization of the monitored connections. Under the probe you will find the different types of targets you can monitor, each with their own icon to help you quickly identify what is being monitored for each of your targets. The types of targets you can monitor vary based on your selected iStatus service plan.



iStatus Timeline View

The Timeline view enables you to see the connectivity status at your locations in different time increments.

The Timeline View broken down:

Notifications

Navigation

Breadcrumbs

Time Frame Shown

Time Frame Viewing Options

Timeline Of Online/Failover Events

Groups, Locations, & Connections Being Monitored

Legend For Timeline

Uptime Statistics: Shows return on investment

Data Used within the Time Frame Shown

Indicates the current status (Online, Offline, Failover, or Issues) of your Group/Location/Connection. In this case the Probe at this location is in currently Online.

Use the arrows to go forward and back in time.

Quickly change the Timeline View from Hours to Days, or specify a day and time with the Custom button.

Location

Probe

Primary

Connection

Backup

Connection

Colors shown on the timeline indicate the state of your location and connections. In this case, the Primary Connection went Offline (Red) from 9-10:20 am while the Backup Connection remained Online (Green). This caused the Location to be in Failover (Orange), until the Primary Connection was restored.