

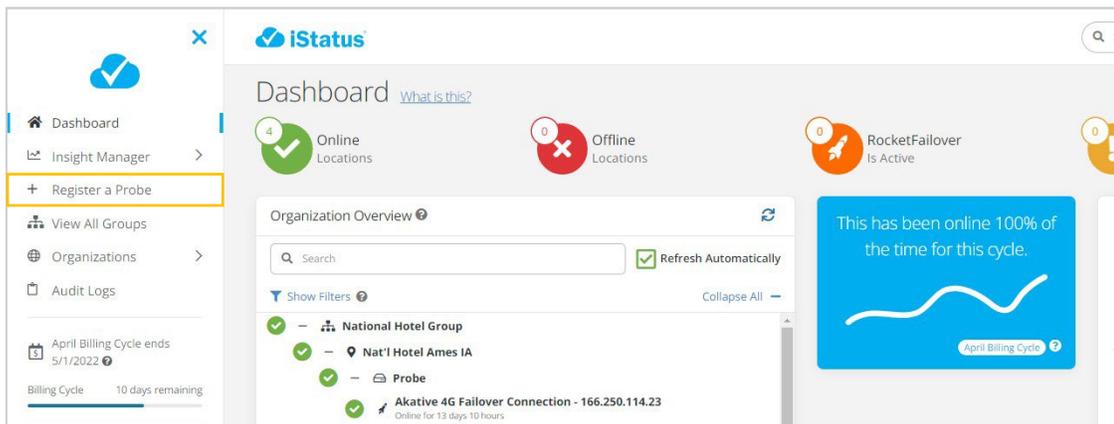
iStatus Probe Registration Setup Guide

This brief guide will show you how to set up your iStatus probes if our support staff has note already done so.

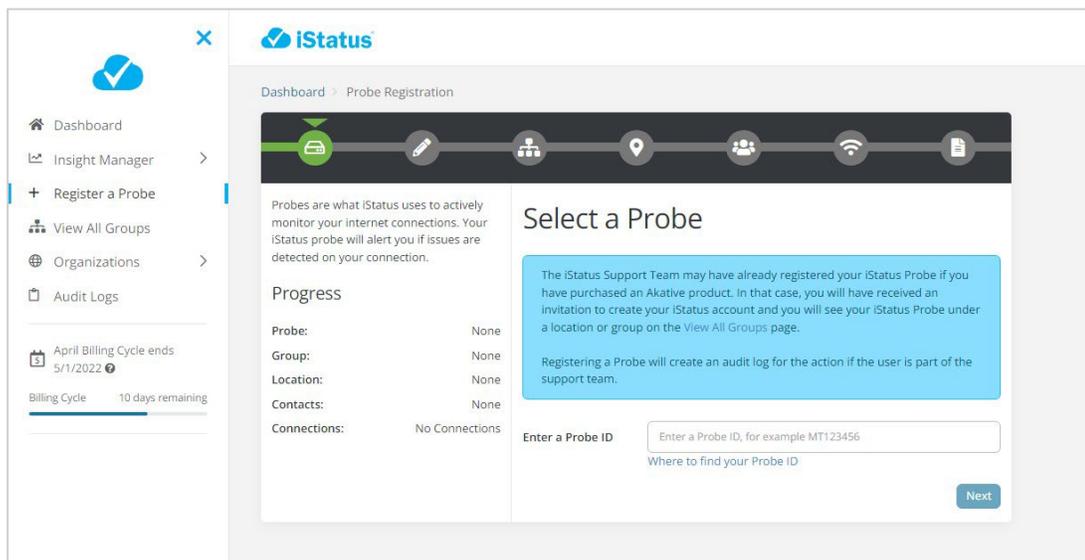
Go to Probe Registration

1. In the iStatus Dashboard, you should see a link for 'Register a Probe' in the left-hand navigation menu.

NOTE: Our support staff may have already registered your probe for you. If this is the case, then all the work here is done and you no longer need to follow this guide and register your probe.

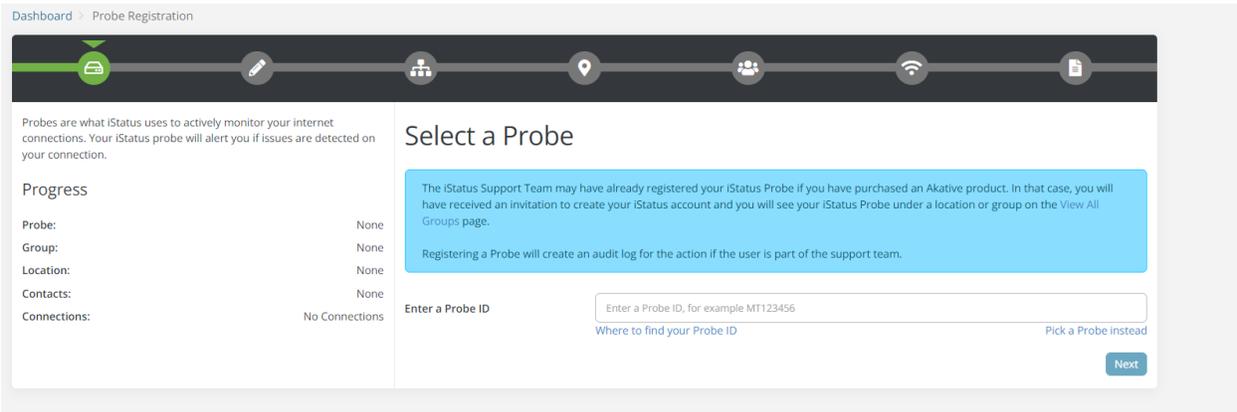


2. Click on 'Register a Probe'. You should then see this page:



- To start, select your probe in the dropdown. If the probe is not shown in the dropdown, then click 'Don't see your probe?' to insert the ProbeID to get started.

NOTE: In all of the following steps, if the probe is being bound to an entirely new group, you may have to create everything from scratch. In this case, you will not have the option to select a pre-existing location, contact list, etc, and will be met with the create form initially. This is normal and you should follow the 'create' steps in this case.



Dashboard > Probe Registration

Probes are what iStatus uses to actively monitor your internet connections. Your iStatus probe will alert you if issues are detected on your connection.

Select a Probe

The iStatus Support Team may have already registered your iStatus Probe if you have purchased an Akative product. In that case, you will have received an invitation to create your iStatus account and you will see your iStatus Probe under a location or group on the View All Groups page.

Registering a Probe will create an audit log for the action if the user is part of the support team.

Enter a Probe ID

Enter a Probe ID, for example MT123456

Where to find your Probe ID

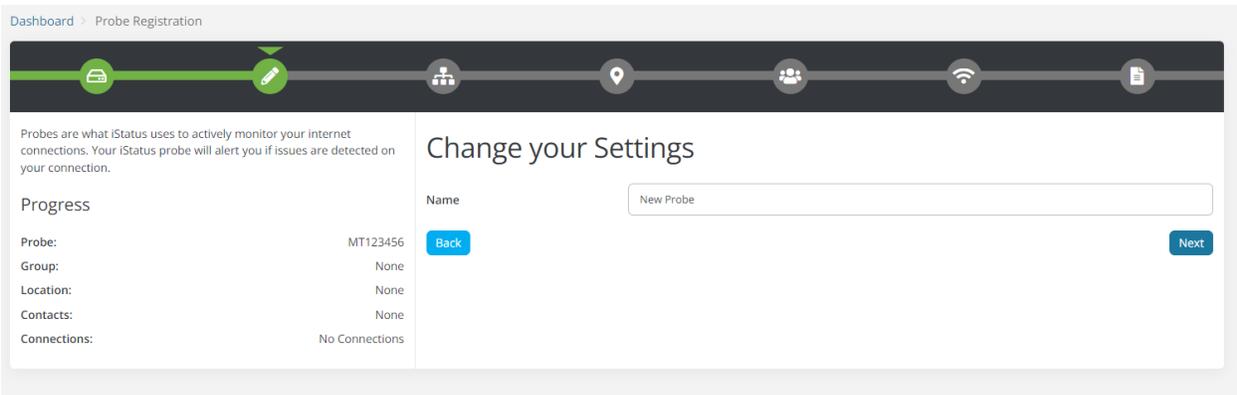
Pick a Probe instead

Next

Progress

Probe:	None
Group:	None
Location:	None
Contacts:	None
Connections:	No Connections

- Once you have found the probe you'd like to register, click next.



Dashboard > Probe Registration

Probes are what iStatus uses to actively monitor your internet connections. Your iStatus probe will alert you if issues are detected on your connection.

Change your Settings

Name

New Probe

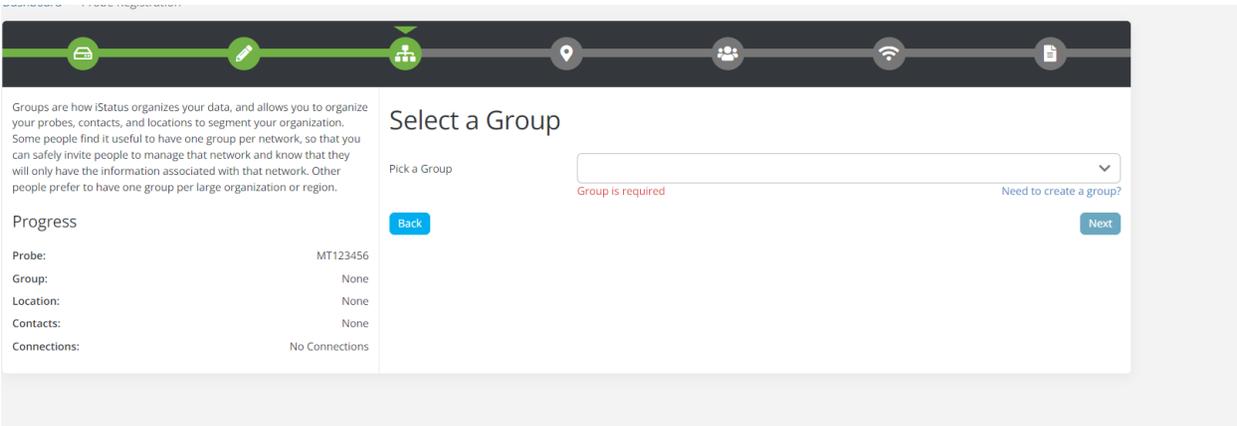
Back

Next

Progress

Probe:	MT123456
Group:	None
Location:	None
Contacts:	None
Connections:	No Connections

- You can change the name of your probe now. This will be the name seen in any probe level events, etc.



Dashboard > Probe Registration

Groups are how iStatus organizes your data, and allows you to organize your probes, contacts, and locations to segment your organization. Some people find it useful to have one group per network, so that you can safely invite people to manage that network and know that they will only have the information associated with that network. Other people prefer to have one group per large organization or region.

Select a Group

Pick a Group

Group is required

Need to create a group?

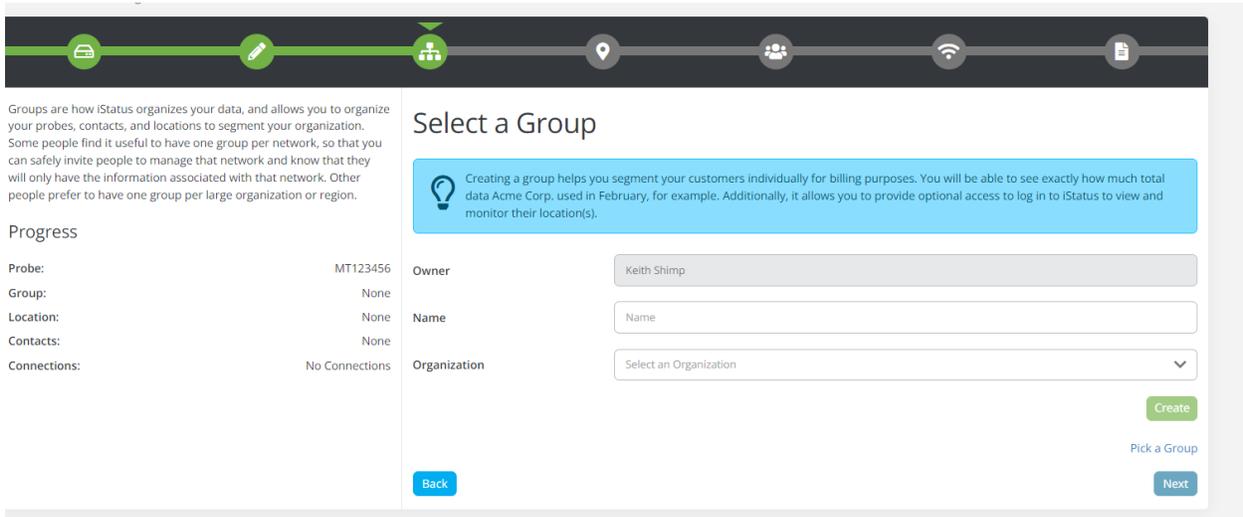
Back

Next

Progress

Probe:	MT123456
Group:	None
Location:	None
Contacts:	None
Connections:	No Connections

- Now, you can select a group or create a new group for this probe to be registered to. To create a new group, click 'Need to create a group?'



Groups are how iStatus organizes your data, and allows you to organize your probes, contacts, and locations to segment your organization. Some people find it useful to have one group per network, so that you can safely invite people to manage that network and know that they will only have the information associated with that network. Other people prefer to have one group per large organization or region.

Progress

Probe:	MT123456
Group:	None
Location:	None
Contacts:	None
Connections:	No Connections

Select a Group

Creating a group helps you segment your customers individually for billing purposes. You will be able to see exactly how much total data Acme Corp. used in February, for example. Additionally, it allows you to provide optional access to log in to iStatus to view and monitor their location(s).

Owner: Keith Shimp

Name:

Organization:

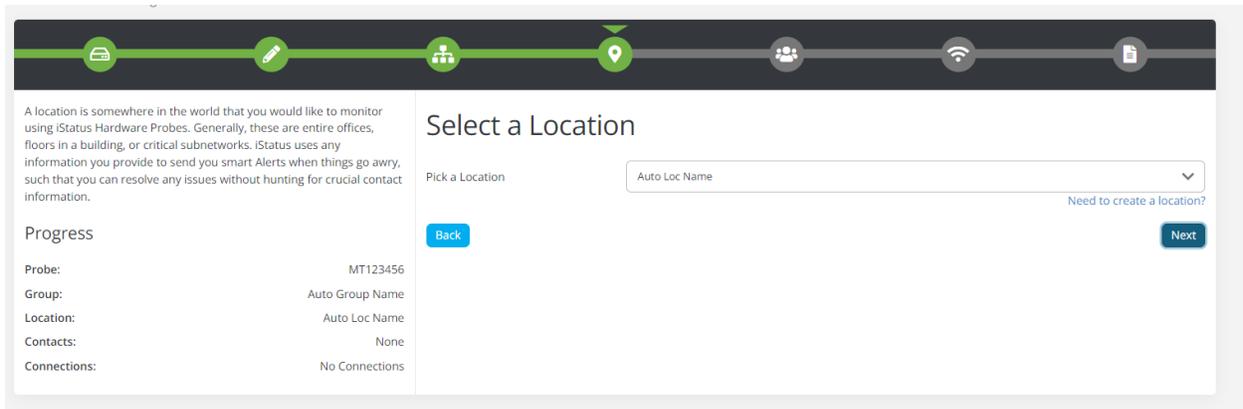
[Create](#)

[Pick a Group](#)

[Back](#) [Next](#)

- Once you have the probe bound to the group you'd like, click next.

Now, you can select or create a location for the probe.



A location is somewhere in the world that you would like to monitor using iStatus Hardware Probes. Generally, these are entire offices, floors in a building, or critical subnetworks. iStatus uses any information you provide to send you smart Alerts when things go awry, such that you can resolve any issues without hunting for crucial contact information.

Progress

Probe:	MT123456
Group:	Auto Group Name
Location:	Auto Loc Name
Contacts:	None
Connections:	No Connections

Select a Location

Pick a Location:

[Back](#) [Next](#)

[Need to create a location?](#)

8. To create a new location, select 'Need to create a location?'

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📄

A location is somewhere in the world that you would like to monitor using iStatus Hardware Probes. Generally, these are entire offices, floors in a building, or critical subnetworks. iStatus uses any information you provide to send you smart Alerts when things go awry, such that you can resolve any issues without hunting for crucial contact information.

Progress

Probe: MT123456

Group: Auto Group Name

Location: Auto Loc Name

Contacts: None

Connections: No Connections

Select a Location

💡 A location is generally the physical location where a device is installed such as "Ames Store #5134."

Name:

Description:

Address:

Primary Contact ⓘ

Name:

Address:

Phone:

Email:

Custom Details ⓘ

No custom details have been added yet.

[Add Custom Detail](#)

[Create](#)

[Pick a Location](#)

[Back](#)

[Next](#)

9. Once you have the probe bound to the location you'd like, click next.

Now, you can bind the probe to a contact list.

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iStatus Contact Lists allow you to specify which group of people you want specific alerts sent to. These are optional and a probe without a contact list will not send any alerts. It is recommended to have at least one contact list for all of your devices, and we encourage you to have as many as you find useful.

Progress

Probe: MT123456

Group: Auto Group Name

Location: Auto Loc Name

Contacts: auto contact list name

Connections: No Connections

Select a Contact List

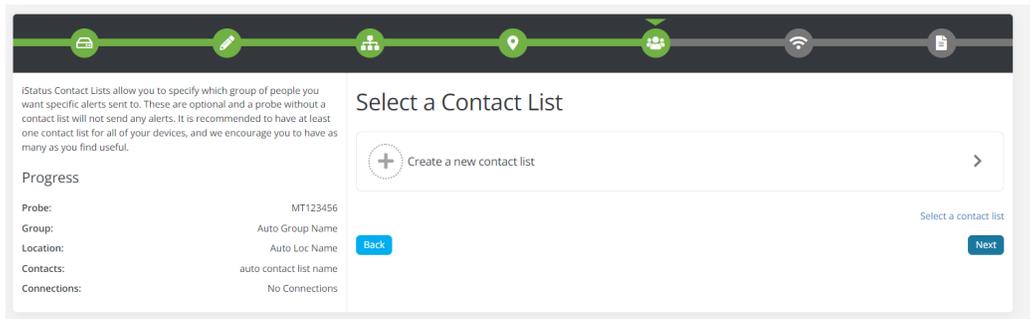
Pick a Contact List

Need to create a contact list?

[Back](#)

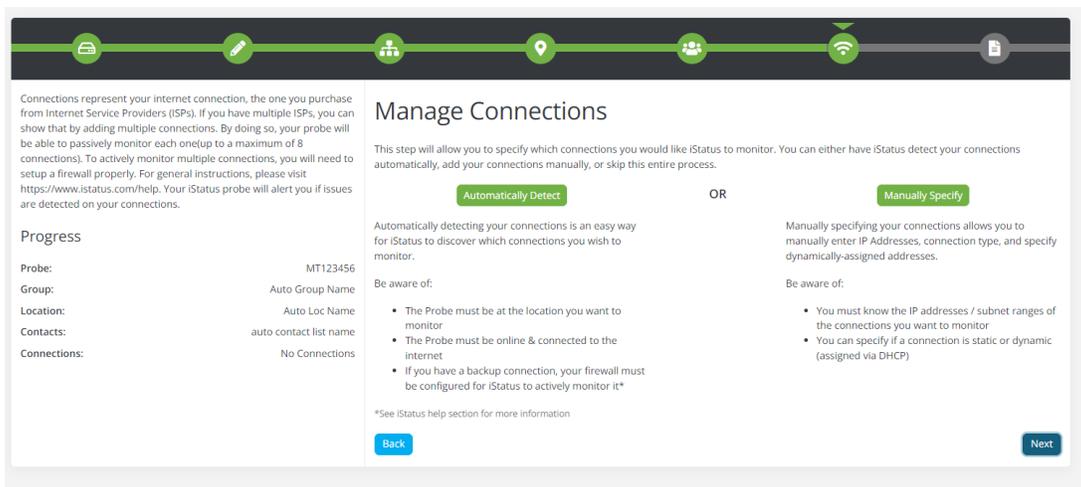
[Next](#)

10. To use an existing contact list, select one from the dropdown, to create one, click on 'Need to create a contact list?'



11. Once you have the probe bound to the contact list you'd like, click next.

Now, you can bind connections to the probe.



NOTE: If the probe is already plugged in and has a solid green light, you can use 'Automatically Detect' to detect connections to add to iStatus. If you know the connections already, you can also manually specify them. For most users, you will want to plug your probe in and then automatically detect the connections.

12. Once you have your connections setup, click next. You should then be met with a review page:

After clicking finish, you will see the registration in action. Once it's done, you're all set and will be redirected to your new probe's page!

