

iStatus Probe Registration Setup Guide

This brief guide will show you how to set up your iStatus probes if our support staff has note already done so.

Go to Probe Registration

1. In the iStatus Dashboard, you should see a link for 'Register a Probe' in the left-hand navigation menu.

NOTE: Our support staff may have already registered your probe for you. If this is the case, then all the work here is done and you no longer need to follow this guide and register your probe.

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		Dashboard what is this?			
A Dashboard	1		ć	0 DesketFailever	0
🗠 Insight Manager	>	Locations Locations		Is Active	
+ Register a Probe		_			
👫 View All Groups		Organization Overview 🚱	ø	This has been online 100% of	
Organizations	>	Q Search	Refresh Automatically	the time for this cycle.	
🖞 Audit Logs		T Show Filters 🕑	Collapse All 🗕	\sim	
April Billing Cycle ends 5/1/2022 O Billing Cycle 10 days rem	aining	 - An National Hotel Group - Nat'l Hotel Ames IA - Probe Akative 46 Failover Connection - 166.250.114. 	23	April Billing Cycle 0	

2. Click on 'Register a Probe'. You should then see this page:





3. To start, select your probe in the dropdown. If the probe is not shown in the dropdown, then click 'Don't see your probe?' to insert the ProbeID to get started.

NOTE: In all of the following steps, if the probe is being bound to an entirely new group, you may have to create everything from scratch. In this case, you will not have the option to select a pre-existing location, contact list, etc, and will be met with the create form initially. This is normal and you should follow the 'create' steps in this case.

ashboard > Probe Registration					
	-	•			
Probes are what iStatus uses to actively monitor your internet connections. Your iStatus probe will alert you if issues are detected your connection.	Select a Prob	е			
Progress	The iStatus Support Team r have received an invitation	nay have already register to create your iStatus acc	ed your iStatus Probe if you count and you will see your is	have purchased an Akative pro Status Probe under a location o	duct. In that case, you will r group on the View All
Probe: N	one Groups page.				
Group: N	one Registering a Probe will cre	ate an audit log for the ad	tion if the user is part of the	support team.	
Location: N	one				
Contacts: N	one				
Connections: No Connect	ons Enter a Probe ID	Enter a Probe ID,	for example MT123456		
		Where to find you	r Probe ID		Pick a Probe instead
					Next
					_

4. Once you have found the probe you'd like to register, click next.

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Probes are what iStatus uses to actively monitor your internet connections. Your iStatus probe will alert you if issues are detected on your connection.	Change your Set	ttings			
Progress	Name	New Probe			
Probe: MT123456	Back				Next
Group: None					_
Location: None					
Contacts: None					
Connections: No Connections					

5. You can change the name of your probe now. This will be the name seen in any probe level events, etc.

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Groups are how IStatus organizes your data, and allows you to organize your probes, contacts, and locations to segment your organization. Some people find it useful to have one group per network, so that you can safely inwite people to manage that network and know that they will only have the information associated with that network. Other people prefer to have one group per large organization or region.	Select a Group	Group is required		Need to create a group?
Progress	Back			Next
Probe: MT123456				
Group: None				
Location: None				
Contacts: None				
Connections: No Connections				

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6. Now, you can select a group or create a new group for this probe to be registered to. To create a new group, click 'Need to create a group?'

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Groups are how iStatus organizes your data, and allows you to organize your probes, contacts, and locations to segment your organization. Some people find it useful to have one group per network, so that you can safely invite people to manage that network and know that they will only have the information associated with that network. Other people prefer to have one group per large organization or region.		Select a Group		
		Creating a group helps you segment your customers individually for billing purposes. You will be able to see exactly how much total data Acme Corp. used in February, for example. Additionally, it allows you to provide optional access to log in to iStatus to view and monitor their location(s).		
Progress				
Probe:	MT123456	Owner	Keith Shimp	
Group:	None			
Location:	None	Name	Name	
Contacts:	None			
Connections:	No Connections	Organization	Select an Organization	
			Create	
			Pick a Group	
		Back	Next	

7. Once you have the probe bound to the group you'd like, click next.

Now, you can select or create a location for the probe.

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A location is somewhere in the world that you would like to monitor using IStatus Hardware Probes. Generally, these are entire offices, floors in a building, or critical subnetworks. IStatus uses any		Select a Location				
such that you can resolve any issues without hunting	when things go awry, ing for crucial contact	Pick a Location	Auto Loc Name			~
information.						Need to create a location?
Progress		Back				Next
Probe:	MT123456					
Group:	Auto Group Name					
Location:	Auto Loc Name					
Contacts:	None					
Connections:	No Connections					



8. To create a new location, select 'Need to create a location?'

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A location is somewhere in the world that you would like to monitor using IStatus Hardware Probes. Generally, these are entire offices, floors in a building, or critical subnetworks. IStatus uses any		Select a Location				
information you provide to send you smart Aler such that you can resolve any issues without hu information.	ts when things go awry, nting for crucial contact	Q A location is generally the physical location where a device is installed such as "Ames Store #5134."				
Progress						
Probe:	MT123456	Name:	Location Name			
Group:	Auto Group Name	Description:	Description			
Location:	Auto Loc Name					
Contacts:	None					
Connections:	No Connections	Address:	Address			
		Primary Contact 🚱				
		Name:	Name			
		Address:	Address			
		Phone:	Phone			
		Email:	Email			
		Custom Details 🥹				
			Add Custom Detail			
			Create			
			Pick a Location			
		Back	Next			

9. Once you have the probe bound to the location you'd like, click next.

Now, you can bind the probe to a contact list.

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iStatus Contact Lists allow you want specific alerts sent to. The contact list will not send any al	to specify which group of people you lese are optional and a probe without a lerts. It is recommended to have at least	Select a Contac	t List		
one contact list for all of your of many as you find useful.	devices, and we encourage you to have as	Pick a Contact List	auto contact list name		~
Progress		Back			Need to create a contact list?
Probe:	MT123456	DUCK			next.
Group:	Auto Group Name				
Location:	Auto Loc Name				
Contacts:	auto contact list name				
Connections:	No Connections				



10. To use an existing contact list, select one from the dropdown, to create one, click on 'Need to create a contact list?'

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IStatus Contact Lists allow you to specify which group of people want specific alerts sent to. These are optional and a probe with contact list will not send any alerts. It is recommended to have a one contact list for all of your draines and we percursate you to the sentence of the sentence of th	eyou houta at least	
many as you find useful. Progress	Create a new contact list	>
Probe: M	IT123456	Select a contact list
Group: Auto Grou	up Name	Select a contact list
Location: Auto L	.oc Name Back	Next
Contacts: auto contact	list name	
Connections: No Con	nnections	

11. Once you have the probe bound to the contact list you'd like, click next.

Now, you can bind connections to the probe.

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Connections represent your internet connection, the one you purchase from internet Service Providers (ISPs). If you have multiple ISPs, you can show that by adding multiple connections. By doing so, your probe will be able to passively monitor each onecty to a maximum of & connections). To actively monitor multiple connections, you will need to setup a firewall properly. For general instructions, please visit https://www.istatus.com/help. Your /Status probe will alert you if issues are detected on your connections.	Manage Connections This step will allow you to specify which connections you would like IStatus to automatically, add your connections manually, or skip this entire process. Automatically betet OR	monitor. You can either have iStatus detect your connections Manually Specify
Progress Probe: MT123456 Group: Auto Group Name Location: Auto Loc Name Contacts: auto contact list name Connections: No Connections	Automatically detecting your connections is an easy way for iStatus to discover which connections you wish to monitor. Be aware of: • The Probe must be at the location you want to monitor • The Probe must be online & connected to the intermet • If you have a backup connection, your firewall must be configured for IStatus to actively monitor it* *See IStatus help section for more information	Manually specifying your connections allows you to manually enter IP Addresses, connection type, and specify connections and the specific of the specific of the connections you want to monitor • You can specify if a connection is static or dynamic (assigned via DHCP)

NOTE: If the probe is already plugged in and has a solid green light, you can use 'Automatically Detect' to detect connections to add to iStatus. If you know the connections already, you can also manually specify them. For most users, you will want to plug your probe in and then automatically detect the connections.

12. Once you have your connections setup, click next. You should then be met with a review page:

After clicking finish, you will see the registration in action. Once it's done, you're all set and will be redirected to your new probe's page!

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You're done! Please review your changes, and click "Finish" to finish the registration process.		Review Registration		
Progress		Probe	PLF7GKT5	
Probe:	MT123456	Group	Auto Group Name	
Group: Location:	Auto Group Name	Location	Auto Loc Name	
Contacts:	auto contact list name	Contact List	auto contact list name	
Connections:	No Connections	Connections	None	
		Back	Finish	