

## Thinix iStatus Desktop<sup>™</sup>

Network monitoring for Hospitality



Do your employees have the best tools available to know what to do when the Internet or your reservation system goes down?

### Features at a glance:

- **Monitor** connectivity & critical network services from every PC
- **Inform** non-technical users when cloud services are down **reducing frustration**
- **Wired or WiFi** operation
- **Silent background** testing doesn't interrupt your team
- **Correct status** - eliminates stale notification messages
- **Root-Cause analysis** performed automatically to pinpoint problems
- **Enterprise ready** features help IT quickly resolve issues.

## Reduce end-user frustration & save IT resources!

Your business depends on network and cloud services. Yet, when these services are down or unavailable, employees typically lack the troubleshooting skills or system permissions to diagnose problems. These problems cause frustration for end users and for customers. iStatus keeps everyone informed and provides **immediate ROI for businesses by providing employees information they need.**



### Easy to Understand - iStatus

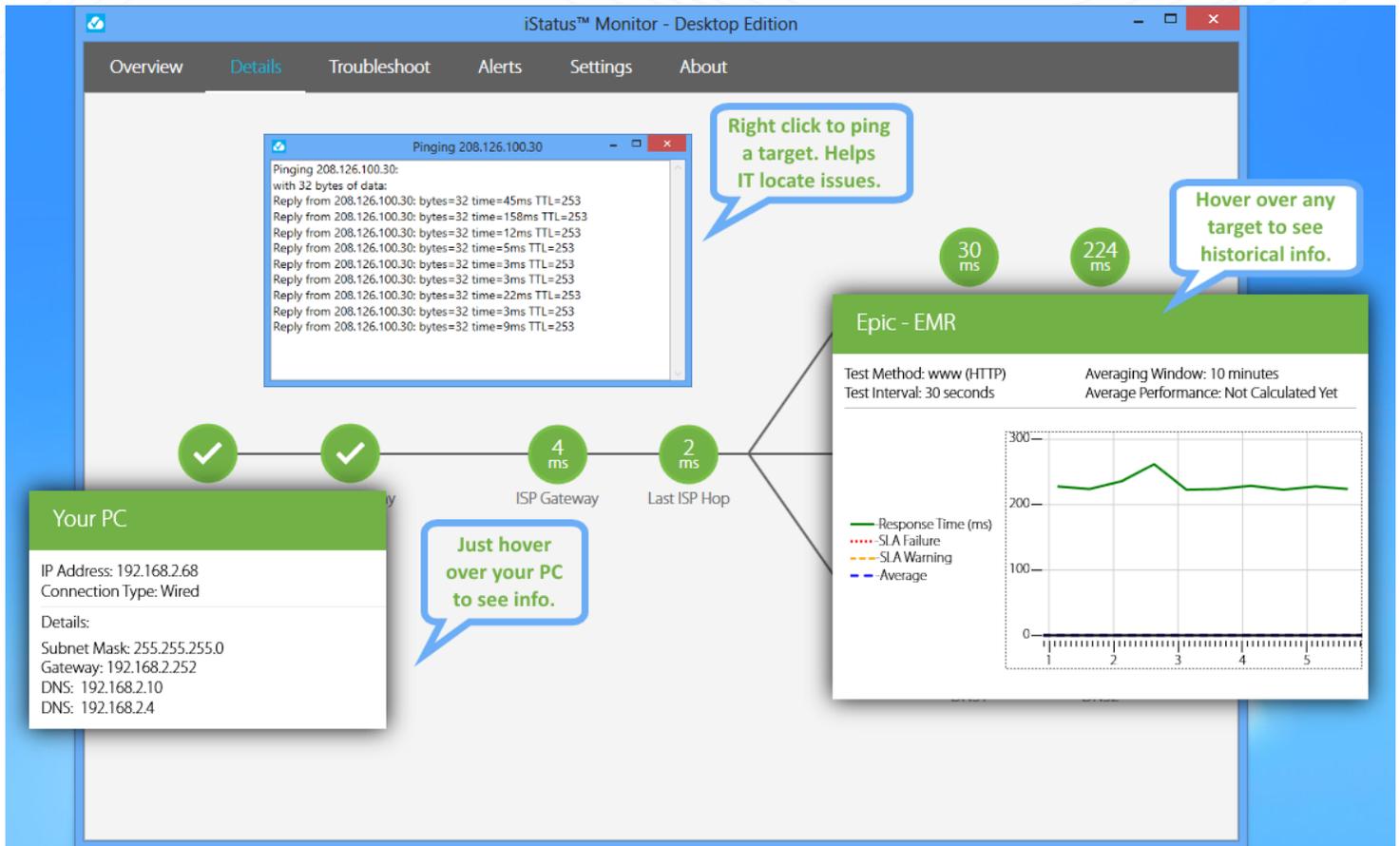
desktop has been designed to present clear information, telling end users if the problem is related to a service which is down, or to determine if the problem lies with the network or the ISP. When problems are corrected, messages presented by iStatus are cleared automatically so users know the system is ready for use.

*In point-of-sale applications iStatus helps keep customers happy.*

**iStatus helps your team, reduces frustration and improves**

## Like having a technician built-in to every PC

To help pinpoint problems quickly, iStatus includes an expert system to immediately determine the most likely root cause of a problem. The result acts and thinks just like an educated technician who would be sitting at a PC troubleshooting a problem. We encapsulated the business logic and troubleshooting process to build a system that helps recommend corrective actions that go far beyond the abilities of an average user. iStatus Desktop combines network testing with historical data, cloud data, and triangulation (event correlation) to make recommendations to an average user that doesn't need to understand how the system works.



**Easy to understand user interface and tools help your IT department & end users.**

## Simple, Powerful Monitoring & Tools - For Non-Technical Users

Your users have a job to do, they are educated professionals - yet they can be stopped in their tracks by simple problems. iStatus verifies that critical network resources are available, and tells end users when problems arise.

Knowing the difference between a problem on one PC, and a problem with one cloud service or with a VPN connection eliminates guessing. iStatus helps IT solve problems faster, and helping employees get their work done. Call for a free trial of iStatus today!

*“Simplicity is the ultimate sophistication.”*

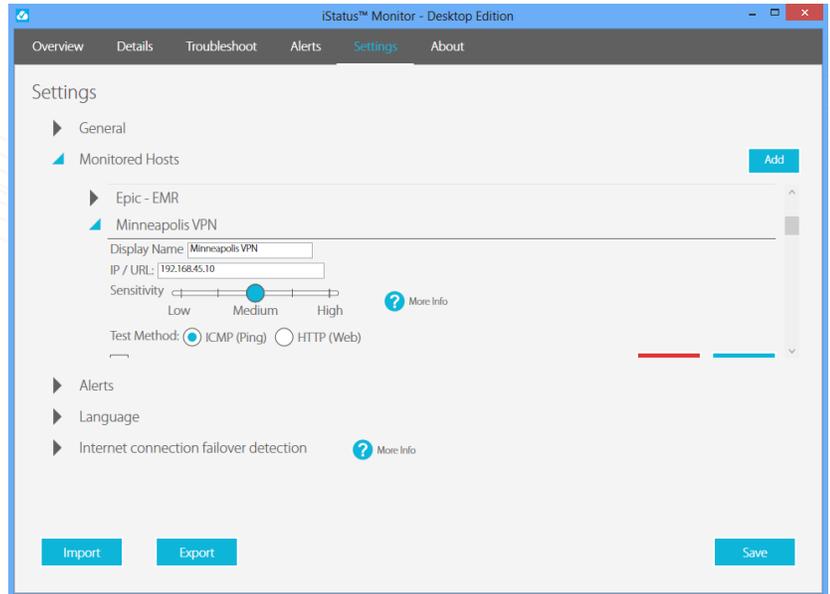
- Leonardo da Vinci

## Easy to configure and deploy -

iStatus is easy to install, inexpensive, and easy to deploy to multiple machines. Network managers can quickly add targets which can be monitored using ICMP (Ping), HTTP (web), or HTTPS (SSL Secure Web). Instead of having to adjust multiple parameters for each target, iStatus allows user to select the sensitivity of each target. This simultaneously adjusts how often each target is checked, defines service levels for response times, and adjusts the allowable amount of loss or slowness before alerts are generated.

System administrators can monitor hosts, and just log - not notifying end users, or can alert end users when hosts are down or slow.

Settings are easily exported and imported into multiple machines eliminating tedious configuration on each PC.



Simple user interface allows system administrators to configure iStatus



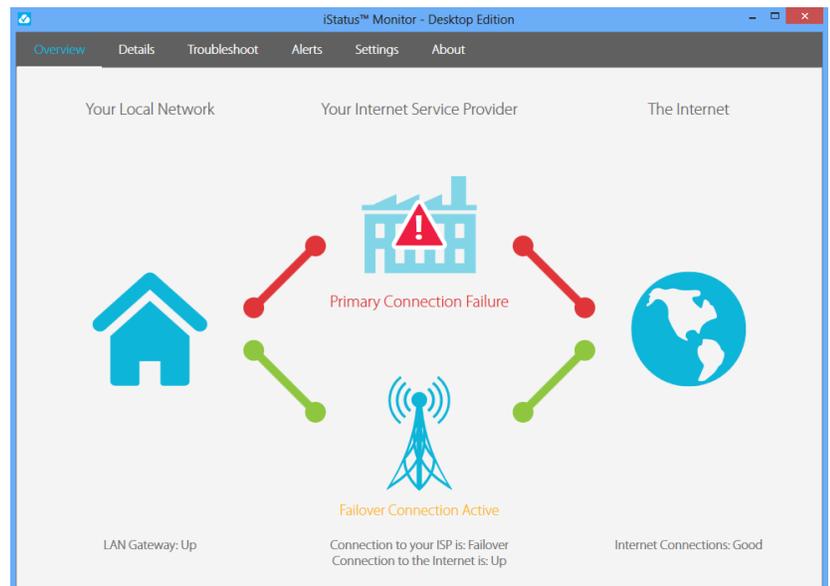
## Dual Internet connections - no problem!

iStatus has been designed to monitor failover Internet connections, and to alert users if the primary connection fails.

## Easy to understand

iStatus is highly valuable for remote healthcare clinics and remote offices which may rely on a backup Internet connection to maintain connectivity.

iStatus monitors the network connection and notifies end users when the secondary connection is active. This helps to alert users to reduce data usage when operating on a 4G cellular connection and allows staff to tell someone when a connection fails.



Simple user interface allows end users to know if failover occurs