

Thinix iStatus Desktop™

Network monitoring for healthcare professionals



- Features at a glance:**
- **Monitor** connectivity & critical network services from every PC
 - **Wired or WiFi** connected devices
 - **Silent background operation** doesn't interrupt your team
 - **Correct status** - eliminates stale notification messages
 - **Helps non-technical users** - to reduce frustration
 - **Root-Cause analysis** performed automatically to pinpoint problems
 - **Enterprise ready** features help IT quickly resolve issues.

iStatus tells end-users when critical network services are unavailable

Reduce end-user frustration & save IT resources!

Your hospital depends on many network and cloud services that are required for everyone to do their jobs. Yet, when these services are down or unavailable, employees typically lack the troubleshooting skills or system permissions to diagnose problems. These problems cause frustration for doctors and nurses, especially when seconds matter. iStatus keeps everyone informed and provides **immediate ROI for hospitals**.

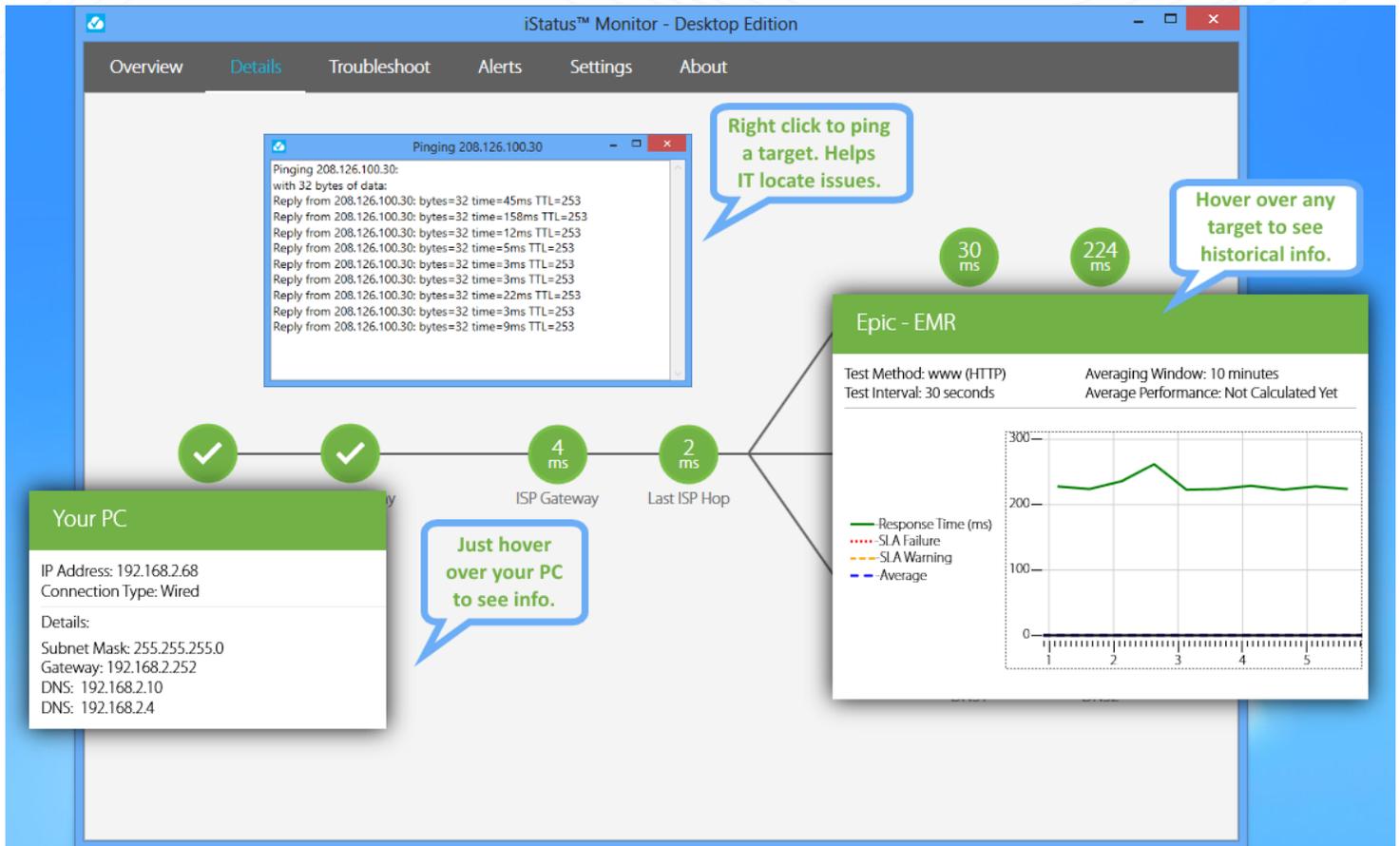
iStatus Desktop tests and verifies critical services, and ensures that network connections are available. It runs silently in the background and never gets in the way of users or presents messages to them unless there is a failure.

Easy to Understand - iStatus desktop has been designed to present clear information, telling doctors and nurses if the problem is related to a service which is down, or to determine if the problem lies with the network or the ISP. When problems are corrected, messages presented by iStatus are cleared automatically so users know the system is ready for use. **When seconds count, iStatus helps healthcare professionals save lives.**



Like having a technician built-in to every PC

To help pinpoint problems quickly, iStatus includes an expert system to immediately determine the most likely root cause of a problem. The result acts and thinks just like an educated technician who would be sitting at a PC troubleshooting a problem. We encapsulated the business logic and troubleshooting process to build a system that helps recommend corrective actions that go far beyond the abilities of an average user. iStatus Desktop combines network testing with historical data, cloud data, and triangulation (event correlation) to make recommendations to an average user that doesn't need to understand how the system works.



Easy to understand user interface and tools help your IT department & end users.

Simple, Powerful Monitoring & Tools - For Non-Technical Users

Your users have a job to do, they are educated professionals - yet they can be stopped in their tracks by simple problems. iStatus verifies that critical network resources are available, and tells end users when problems arise.

Knowing the difference between a problem on one PC, and a problem with one service (such as PACS, or EMR) or with a VPN connection eliminates guessing. iStatus helps IT solve problems faster, and helping employees get their work done. Call for a free trial of iStatus today!

“Simplicity is the ultimate sophistication.”

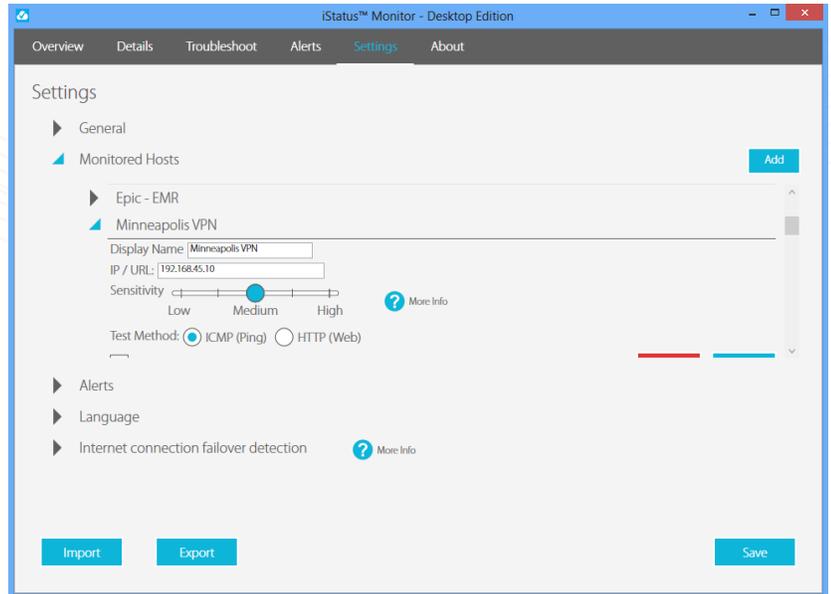
- Leonardo da Vinci

Easy to configure and deploy -

iStatus is easy to install, inexpensive, and easy to deploy to multiple machines. Network managers can quickly add targets which can be monitored using ICMP (Ping), HTTP (web), or HTTPS (SSL Secure Web). Instead of having to adjust multiple parameters for each target, iStatus allows user to select the sensitivity of each target. This simultaneously adjusts how often each target is checked, defines service levels for response times, and adjusts the allowable amount of loss or slowness before alerts are generated.

System administrators can monitor hosts, and just log - not notifying end users, or can alert end users when hosts are down or slow.

Settings are easily exported and imported into multiple machines eliminating tedious configuration on each PC.



Simple user interface allows system administrators to configure iStatus



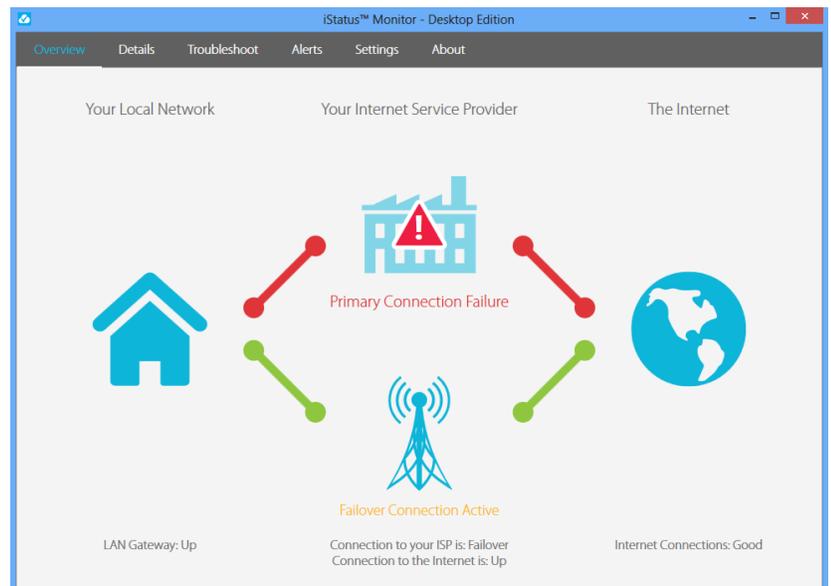
Dual Internet connections - no problem!

iStatus has been designed to monitor failover Internet connections, and to alert users if the primary connection fails.

Easy to understand

iStatus is highly valuable for remote healthcare clinics and remote offices which may rely on a backup Internet connection to maintain connectivity.

iStatus monitors the network connection and notifies end users when the secondary connection is active. This helps to alert users to reduce data usage when operating on a 4G cellular connection and allows staff to tell someone when a connection fails.



Simple user interface allows end users to know if failover occurs