iStatus® Dictionary

Product/Feature	Definition
iStatus®	Our distributed network monitoring solution that enables users to easily see the connectivity status of monitored connections, monitor network health, and provide additional network security monitoring. Alerts users to issues and provides valuable info to help them resolve the issues.
iStatus Probe	The secure, IoT device that enables visibility into the user's network connectivity as well as tests the connections/access of specified network targets. An iStatus Probe can monitor a single network at a single location; to monitor more than one network/location, additional iStatus Probes are required. Each iStatus Probe can monitor any combination of iStatus NPM and DDLD targets up to a total of 20 targets depending on the user's selected iStatus Service Plan.

Business Hours	A section in the iStatus platform where users can set their business hours to reduce the number of IntelligentAlerts they receive, by setting their notifications for a specific window of time to receive bundles of notifications in one email before the next business day.
CongestionDectection™	A NPM feature that detects congestion on your connections.
CongestionMonitoring™	A NPM feature that monitors for congestion on your connections.
ConnectionStatus™	iStatus term for knowing the state, or status, of monitored connections.
ConnectionValidaton™	This is a patented feature of iStatus that tests and validates that Internet connections are working.
CorrectStatus™	iStatus feature that removes stale notifications, eliminating irrelevant notifications.
Data Pooling	Data pooling means that a failover customer can combine all of their locations' data into one 'pool' for each location to pull from to help reduce overages. This is only enabled with the use of iStatus.
DataAlerts™	Alerts sent from iStatus informing the user about a monitored location's data usage for the month.
iStatus FlowTracking™	This is a marketing term we use to describe the ability within iStatus to track the flow of data in complex SD-WAN networks.
Historical Reporting	An add-on feature to iStatus NPM that provides historical and periodical analysis of network performance issues on LAN and WAN network segments. Helps identify where issues are occurring and measure performance.
Insight Manager	A section in the iStatus platform that helps users proactively manage their network connectivity with intelligent analytics, real-time data updates and easy to understand network insight.

IntelligentAlerts™
iStatus term for the alerts that are sent to users when issues are detected. The alerts are intelligent because they provide information on what is wrong and possible solutions for solving the issue.

iStatus ArpWatch™
iStatus feature that adds a layer of security by detecting new/rogue devices accessing a businesses network. Also detects gateway changes, which can indicate a man-in-the-middle attack. (included with Professional and Enterprise add-on license with DNS Change Detection)

iStatus ChangeDetection™
iStatus feature that detects DNS changes and gateway changes, altering you to potential misconfigurations or cyber attacks.

iStatus Dashboard
The iStatus platform home screen that shows you the overview of what's happening across your monitored connections and data usage.

iStatus DDLD™ (Dynamic Data Leak Detection)
Tests network targets that should not be reachable to indicate potential misconfiguration or security risks to the network.

iStatus NPM™ (Network Performance Monitoring)
iStatus feature that can monitor up to 20 network targets for congestion, latency, and other connectivity issues. Targets can be LAN or WAN segments. Helps provide better insight into network issues. (need additional licenses to monitor up to 20 targets/probe)

iStatus Pinpoint™
iStatus feature that identifies the exact point of connectivity failure. (included in the Enterprise Service plan or can be sold as an iStatus add-on license)

Network Target
A network segment that's been selected to be monitored by iStatus.

Timeline View
The timeline view in the iStatus platform shows what's going on at the time for monitored connections. The view can be altered to see past events and broken down to see events by hours, days, and weeks.